

# **New Hope Services, Inc.**

## Frequently Asked Questions

### Employment Services

#### ***How long will it take you to find me a job?***

There is no "answer" to this question. However, program compliance (keeping appointments, being on time and following recommendations etc.) as well as family and support person's encouragement can certainly help shorten the time from referral to placement. Also a "true" desire to work is paramount. Currently 89% of people in our program who obtain a job of choice are placed within 6 months of referral.

#### ***Where do you place people?***

We do not find people to fit into specific jobs, we assist people to find jobs that are appropriate and accessible.

#### ***Will I lose my Medicaid and Social Security if I go to work?***

There have been many changes made, but we can help you to ask the correct questions of your DFC case worker. We can also help arrange an appointment with a Social Security Specialist who can counsel you on how working could affect benefits.

#### ***What is the success rate?***

Of current or past consumers who obtained a job they desired, over 35% have kept those jobs or stayed with that company for 2 years or more.

#### ***Do you only place people in "dead end" jobs?***

No, the person is assisted to grow with-in placements just as anyone at any work site may desire, or to maintain work with which that are satisfied. We are currently working with people who earn any where between minimum wage and work 10-15 hour per week to people earning \$13.00/hour with full benefits working full time.

#### ***If I am sick or the roads are bad will the employment specialist do my job for me?***

NO! part of working in a competitive setting included being at work as scheduled and following all policies and procedures the same as co-workers.

***Will the staff complete all employment applications and go to the interviews for me?***

No. The employment specialist will assist the consumer as much as is needed to complete forms, but the consumer must be present. Also, staff may attend interviews, if appropriate and it is the desire of the consumer but the applicant must be at the interview. For some individuals who may be nervous about the interview process, we can prepare ahead of time with mock interviews and other exercises.

***I don't have any idea what I want to do but I need to make some money. Can you help?***

Yes, often times this is the case. There are tests that aide in revealing where a persons interests and abilities lie. Also job shadowing is utilized as well as on-site evaluation where participants can actually try some jobs and see what types of jobs seem to be the best "fit".

***How do I access services?***

Call the Employment Services Coordinator at 288-8248, ext 115 in Clark Co. or at 794-3615, ext 15 in Scott Co. Either of these staff can assist in determining the appropriate funding stream to whom you should apply.