

New Hope Services, Inc.

Frequently Asked Questions

Adult Community Enrichment Services (ACES)

What makes ACES different from other services offered at New Hope Services?

ACES is a day program designed to support adults with developmental disabilities of moderate to mild levels of functioning for whom typical work is no longer a major concern or appropriate consideration.

ACES teaches and supports individuals with accessing their community, daily skills, social skills and activities with a flexible schedule designed to suit the needs of each individual. FAQ: What is the profile of an individual that would be appropriate for ACES?

Adults with developmental disabilities need a more intensive, lower staff to client ratio program that builds social skills, daily living skills and community utilization skills.

How do I access services?

An individual with developmental disabilities will need to contact their local BDDS office for referral to New Hope services. Someone who currently receives services from New Hope can contact their case manager for more information.

What is the NHS staff to consumer ratio?

Currently that ratio is 1 ADA Instructor to 4 consumers while accessing the community.

Do NHS staff perform any "care" related duties?

Yes, as well as assisting the person to perform self-care more independently.

What type of training do NHS staff have?

All receive training in CPR, First Aide, dealing with difficult or inappropriate behavior. All work closely with caregivers, families and behavior specialists in order to meet the needs outlined in each Individual Service Plan.