

New Hope Services, Inc.

Frequently Asked Questions

Family Support & Preservation (FSP)

What are Family Preservation services?

Family Preservation services are designed to serve families who are involved with Child Protective Services. Services vary by family but involve home-visitation and parent education services as requested by the Office of Family and Children. The Office of Family and Children determines the guide for services.

Who refers families to this program?

Referrals are by the local Office of Family and Children.

How long are families involved in these services?

Generally, families are involved in these services for approximately six months. The Office of Family and Children may choose to have services extended.

How often are families visited?

Most families are visited on a weekly basis, however the Office of Family and Children may require more frequent or lengthy home visits.

What is the goal of these services?

Family Preservation services are designed to keep children who are at risk of removal safely in their own homes with supportive and educational services for the parents. Also, in cases where children have been removed from the home, the goal is to successfully and safely reunify families.

What is the Family Support Program?

The Family Support Program provides parenting and personal support for anyone in a parenting role. Parenting is often difficult and stressful; this program provides services in order to help parents deal with stress in an appropriate manner while gaining information about child development, discipline and problem solving. This is a voluntary home-visitation program, but families may also choose to participate in group meetings. The program is intended to decrease child abuse and neglect.

Who is eligible for Family Support?

Anyone who cares for a child in a parenting role can receive the services. Often grandparents or other family members have the responsibility for caring for a child and need added support.

What services are provided?

The family with the participation and guidance of the Family Support Worker determines goals. The staff may provide parenting education, personal support and referrals for other services. The staff may at times provide transportation for families and act as an advocate when working with other agencies. In Scott County, teen parents may participate in a weekly support group at each high school and all parents are invited to attend the weekly parent education/support group at Kids Place.

How are families referred?

Families may be referred with their consent by anyone in the community. Families generally refer themselves to the program.