



ADULT SERVICES • CHILD & FAMILY SERVICES • HOUSING & COMMUNITY DEVELOPMENT

2014 ANNUAL REPORT



New Lives, New Futures, New Hope

2014 YEAR HIGHLIGHTS

- Employee Appreciation Event to thank employees and recognize excellence
- WIC expands to Bartholomew County (Columbus)
- NHS recognizes Disability Awareness Month (March); Child Abuse Prevention Month and Fair Housing Month (April)
- NHS promotes World Breastfeeding Week
- HopeCare Clinic opens at The Commons
- Achieving HOPE Celebration event on the Belle of Cincinnati .
- Aberdeen Woods Phase III awarded Home funds; property purchased •
- Kids Place reaccredited by National Association for the Education of Young . Children (NAEYC)
- Park Place renovated for Supported Living housing
- The Achieving HOPE Campaign receives major grant awards from
 - James Graham Brown Foundation
 - The Paul Ogle Foundation
 - PNC Foundation
 - The Gheens Foundation
 - Morgan Family Fund

NEW HOPE SERVICES EMPLOYEE AWARD WINNERS

Each year New Hope Services honors employees who were nominated by their peers for their outstanding achievements. This year many employees were honored at a dinner event for all employees. CEO James Bosley and COO Jody Kitch presented the awards.



Board of Directors Award: Tiffany Nichols Adult Services, Employment Services Manager



President's Leadership Award: **Rondesia Whitlow** Adult Services, Residential Services Manager



Service Award: Marla Roberts Adult Services, Direct Support Professional





Brad Walker, Vice Chair, Secretary/Treasurer





James Bosley

Christopher Bottorff





Vicky Kent Haire

David Lewis



Chet Michell



Penny Neace



Sandy Ringer



Terry Rogers

FROM THE CHAIR AND CEO

Dear Friends,

In 1958 a group of parents in Clark County, Indiana decided to create an organization to help special needs children like their own. Now 56 years later, New Hope Services is the extraordinary result of their vision, with nearly 190 employees serving more than 13,500 individuals and families in 14 counties across Southern Indiana.

New Hope is a healthy and productive organization, as you can see in our Report to the Community on page 9, and we are delighted to share highlights from the past year with you in this annual report.

The three focus areas of Adult Services, Child & Family Services, and Housing & Community Development continue to expand, finding new opportunities to serve our neighbors in Southern Indiana.

In September, we opened the HopeCare Clinic at the Commons, to serve the reproductive health needs of area residents. In housing, Phase III of Aberdeen Woods is under construction, with five more affordable housing duplexes for seniors or people with disabilities. It is also unique – designed for seniors raising grandchildren.

The Achieving HOPE Campaign to raise \$1 million is nearing completion, having raised more than \$875,000 to date. With the Festival of Riverboats last October, we took opportunity to thank everyone who has supported the campaign so far and to reach new friends and supporters. Our cruise on the Belle of Cincinnati, with dinner and a live auction, was great fun and a rousing success.

Thank you to everyone who supports New Hope and its families – we couldn't do what we do without you!

Sincerely,

Pat Daily *Chairman of the Board*

and Spel

James A. Bosley President & CEO







ADULT SERVICES

Mission: To decrease marginalization of individuals with disabilities through community integration, vocational and educational opportunities, improvement of life skills, and family support.

The Adult Services program works with adults with disabilities and their families helping them to increase vocational and employment skills, adult daily living skills, community integration, self care, and household duties in order to increase independence.

Adult Services Programs:

- Adult Community Empowerment Services (ACES)
- Skills Training
- Employment Services
- Supported Living
- Work Services / Vocational Training (Contract Services)
- Respite, Attendant Care, Homemaker Services
- Hope SeniorCare
- Behavior Management Services
- Community Habilitation









Program Spotlight Supported Living

Offers services for the specific needs of up to four individuals in an apartment or family home. Some clients may only need a few hours of assistance a week; others may require 24-hour care. This external support allows them to live as independently as possible, yet be safe and secure.

Participant Assistance and Care (PAC) is designed for those who have more limited needs, and services are condensed to meet their budget.

Some clients live alone, others may have a guardian. All services are designed to meet an individual's needs and budget and include such things as help with daily living skills, grocery shopping, doctor's appointments, paying their bills, and transportation.

There are presently 30 clients receiving these services, including 7 residents at Park Place. Some will come to New Hope Center on weekdays, either for a job in Work Services or Vocational Training, or to socialize and improve their daily living skills.

The Ladies of Park Place

They are Barbara, Sue Ann and Renee. They have varied disabilities from mild to severe, and they are living on their own, as independently as possible. They cook and clean, set the table at mealtime, help with dinner, and make their own lunches. They pay rent, do laundry, and once a week they do their own grocery shopping.

Barbara, 73, is retired and is very involved in her church and goes to Bible study every week. She has some family in Indianapolis, and she stays in touch with them and with her former church there as well. She is medically fragile.

Sue Ann, 48, goes to ACES at New Hope Center every weekday. She enjoys arts and crafts, and especially her doll collection in her room at home. ACES (Adult Community Empowerment Services) is a weekday program for people with disabilities. Sue Ann can come for the day or just a few hours and enjoy activities and social interaction. It helps her learn and develop mental and motor skills, which increase her independence and understanding.

Renee, 45, works part-time in the work program at New Hope and four hours a week at Pizza Hut. New Hope Employment Services placed her in that job and helps monitor her work. She has a boyfriend (also a New Hope client) and loves all things Michael Jackson.

All this is possible through the help of the dedicated Supported Living staff at New Hope. The ladies have staff support day and night, to help them when needed and watch over them to keep them safe in their home. A staff nurse monitors their health; the staff dispenses their medications and takes them where they need to go in a New Hope van.

The ladies have been living together for three years, first at Quartermaster Court, a nearby New Hope housing complex, and last November moved to the newly renovated Park Place on Utica Pike.





There they have a large shady yard, and they were excited to be able to select the paint colors for their rooms. Renee chose red, Barbara pink, and Sue Ann purple.

Their routines may be the same as those of people without disabilities, though more limited – they just need 24/7 staff support to be able to accomplish them. And they need the consistency, order and daily schedule that makes their lives manageable. They may enjoy going out to eat and other activities now and then, but there is comfort in the routine. That, and ongoing staff support, makes their independence possible.

They do have some family involvement and support, but we have become their family. "Our staff does an amazing job helping the ladies with their particular needs, medications, schedules and all," said Rondesia Whitlow, Residential Services Manager.

Renee agrees, saying, "I really like it here. We have more room, and it's peaceful and quiet. The staff helps us, and I like to help. Sometimes we make dinner, and I make my lunch. I do laundry and clean my room. I like to vacuum. Sometimes we eat at the picnic table outside."

CHILD & FAMILY SERVICES

Mission: The Child & Family Services mission is to provide family centered services in child care, health and nutrition, and family preservation for the strengthening of children and families.

Our programs range from child care, supplemental foods, nutrition counseling, and family preservation to intensive home-based assistance. Our goal is to promote and strengthen each family by providing the foundation upon which healthy families can flourish.

Child and Family Services Programs

- Child care at Kids Place
- Family Preservation
- CAPS (Child Advocacy & Parental Support)
- Healthy Families
- WIC (Women, Infants and Children)
- HopeCare Family Planning Clinic







13,334 Children and Families Served in 2014

Our Healthy Families Program

Whitney's Story

Whitney, age 19 and her son, Kingston, 4 months, have been working with Leah Pruett, one of our Family Support Specialists, since Whitney was 4 months pregnant.

During that time, Whitney accomplished several important goals: she graduated from high school, maintained a steady job, and got her own apartment. Whitney says that what she enjoys most about being involved with Healthy Families is "all of the support I have gotten from Leah," and, "I like knowing what to expect with Kingston as he grows." Whitney is working full-time and is preparing to start classes at Ivy Tech. She hopes to become a CNA (certified nurse assistant) or phlebotomist in the next couple of years.





Last December, Whitney's father wrote a letter to New Hope, expressing his gratitude.

"My daughter Whitney recently presented my wife and me with a grandson, Kingston. As a new mother with income challenges, Whitney may not know of all the services and resources available to her and her new baby. She may, at times, need encouragement and support with her maternal duties. Whitney is a loving, caring, working mother.

Nonetheless, Leah Pruett of your organization has assisted Whitney and Kingston in numerous ways. She has been a reliable and authentic professional, yet a sensitive and pure-hearted helper and activist on their behalf.

Leah has shown a sincere disposition and genuine demeanor of goodwill, good-cheer, good-faith and dedication towards performing her duties. And that springs only from a willing heart and loving spirit toward her fellow woman/man.

I consider Leah Pruett a fitting role model, positive mentor, and superior employee and representative of your organization. I am naturally and peacefully satisfied that she is helping Whitney and Kingston."

Bless you, W. M. W., Madison, IN

CHILD & FAMILY SERVICES, CONTINUED

HopeCare Clinic 5

Family Planning Clinic

The clinic, which opened at New Hope Commons in September, is open to the public and no referral is required. It serves adolescents, men, and women of reproductive age and is staffed by a nurse practitioner, Stacey Nalley.





Services are provided at no or very low cost, and insurance and Medicaid are accepted. For now the clinic is open on Mondays, Wednesdays and Fridays. It is operated in partnership with the Indiana Family Health Council. Appointments, call **812-288-1223**.

Available Services

Medical Exams:

- annual exam
- pap smear
- breast exam
- birth control
- pregnancy testing and counseling
- emergency contraception
- testing, treatment, and counseling for sexually transmitted infections
- urinary tract and vaginal infections testing and treatment

REPORT TO THE COMMUNITY

PEOPLE SERVED

	Total Served 1	4,003
	Child Care	107
	Family Preservation	315
	Healthy Families	672
	Child Advocacy & Parental Support	993
	Women, Infants & Children	11,247
	Employment Services Program	158
	Adult Services Program	233
lacksquare	Adults Served, Housing Program	278





INCOME

Contributions	4%
Gov't Agency Program Service Fe	ees 67%
Gov't Agency Grants	7%
🛑 Gov't Agency - other	7%
Thrift Store Sales	3%
Sheltered Workshop income	4%
Child Care income	4%
Rental income	3%
 Other sources 	0.4%
Total	\$8,458,707



ECONOMIC IMPACT

Total Employees	186
Salaries, Compensation	\$4,512,500
Employee Benefits	\$501,244
Employment Taxes, Social Security	\$328,335
Value of Real Estate	\$11,570,285
Goods and Services Purchased	\$7,707,348
Unreimbursed Care	\$85,269
Total	\$24,704,981

EXPENSES

I	Net Assets	\$3,919,558
٦	Total Expenses	\$8,152,403
	Fundraising	1%
	Administration and Genera	l 16%
	Other Programs	8%
	Thrift Store Operations	6%
	Housing Development & Serv	ices 15%
	Services for Adults	19%
	Services for Families & Childr	en 35%



AFFORDABLE HOUSING COMMUNITIES

Highland Glen	\$275,640
Willow Trace	\$227,940
Quartermaster Court	\$237,048
Forest Glen I	\$238,668
Forest Glen II	\$55,392
Forest Glen Commons	\$61,008
Aberdeen Woods	\$123,972
Rivers Edge	\$219,312
Duck Creek	\$313,536

(Annual Operating Budgets)

– All figures as reported in the Audited Financial Statements for the year ended June 30, 2014.

HOUSING & COMMUNITY DEVELOPMENT

Mission: To provide direction and leadership in the development of safe, affordable and suitable housing in response to public need.

Housing and Community Development Programs:

- Apartment Properties
- Relocation Assistance
- Community Development



Forest Glen

He was a legend in Elwood, Indiana, where most people knew him as "Almost Kenny Rogers." Dale Davis was a Kenny Rogers look alike, and he performed at various locations around Indiana. However, there is more talent in the Davis family. His brother Doyle is a retired bounty hunter, pilot, "Attica" movie extra, and country singer. They were quite a pair.





Dale, who passed away in 2014, was one of the first residents at Forest Glen when the ribbon

was cut in 2003. His brother Doyle moved into a nearby building a year later, and for the next 10 years they became part of the fabric of this unique apartment community.

"Forest Glen is different," says New Hope CEO Jim Bosley. "The place just has a 'family' feel to it, and the residents see it that way too." There is a community room – sort of a clubhouse – and a beauty 278 Individuals and Families Served in 2014



parlor. There's also a gazebo (known as the "Gazooba" at Forest Glen) where residents get together and grill out. The brothers were seen as "volunteer security guards," getting to know the residents and checking on them. "Everybody checks on each other all the time," says Doyle.

He laughs, thinking about some of his brother's antics, especially as a Kenny Rogers look alike. The resemblance was so strong, Dale was mobbed at the state fair and written up in the Indianapolis Star and in the Muncie paper, "Is Kenny Rogers Living in Elwood?" He played it to the hilt, and with great humor.

"He was also a great story teller," says Doyle. "You could sit all day and listen to him talk and not hear the same story twice." Dale also thought that a New Hope employee, the late Bill Davis, was a second or third cousin.

He will be missed – by his brother Doyle, by his neighbors, and by all of us at New Hope who knew him and looked forward to seeing him whenever we went to Forest Glen.



WISH BOOK STORIES

Wish Book is a partnership between New Hope Services and the *News and Tribune*, raising funds and donations of household goods and other items to help six families each year around the holidays. Stories (abridged) and photos courtesy of *News and Tribune*.

The Allen Family

Last year was life-changing for Carie Allen, mother of five. It started with one daughter undergoing treatment for a benign brain tumor, and ended with her filing an emergency protective order and leaving what she described as an abusive marriage.

Tru, age 6, was diagnosed with an inoperable brain tumor. A shunt assisted in draining fluids, and chemotherapy reduced the size of the tumor. "I had to have part of my hair cut. I hated that part," she said. The rest of the family shaved their heads too, so she wouldn't feel alone. Tru also received physical therapy to relearn some lost motor skills.

In October, Make-A-Wish Foundation sent the family to Disney World. Carie's relationship reached a level in which she could no longer live. Under the guidance of Child Protective Services and caseworkers at New Hope, she left and filed the EPO.

"That was probably the hardest thing to do other than dealing with her tumor," she said. After the split, money became tight. Some limited funds and a seasonal job were the family's only means of support. "We're on the verge of not knowing where we are going to live," Carie said. "It's a slow process of learning – just the little things, to trust my intuition, that I can take care of and discipline my kids, and I can have control."

Today, Tru is doing well; the tumor has shrunk and she is back in school. Carie still needs some help to get back on her feet, though Wish Book donations helped immensely. They still struggle financially, still need better housing, and turn to New Hope as needed.





The Nolan & Trumbo Family

Marvin Nolan and Chante Trumbo weren't used to asking for help, especially when it came to making Christmas morning special. "We have never been in this situation, and it's kind of hard," said Trumbo, the mother of four children.

The couple had found new jobs and moved into a larger home but still needed a little support from the community. They had always made a big deal of Christmastime, but Nolan said he knows what it is like to not have the kind of Christmas most families look forward to.

"To watch a child wake up to nothing under the tree, it's heartbreaking," he said, adding that, despite the family's needs, he had a lot to be thankful for. "We have a new apartment, a new addition to the family, new employment. Everything is finally coming together, better than I ever expected. The Lord has really been with us."

They were very appreciative of the assistance they received from New Hope, but it was not easy to receive charitable gifts from the community.

"It's hard, but at the same time it's right," Nolan said. "There are things you can't afford, but your kids want. Sometimes pride gets in the way of asking for help."

After the holidays they still struggled to make their bills, so their caseworker helped them create a budget so they could see what was causing the financial shortfall. They no longer receive services from New Hope, but when our work was completed they had found more affordable housing and expressed great appreciation for all the help they had received.

LEUTHART - MCKEAN - WILLIAMS SOCIETY

New Hope's donor recognition society honors our longtime board member Jack Leuthart (1983-2011) and two early volunteers who were New Hope founders, Ruby McKean and Mildred Williams. Their commitment to New Hope and its clients established a strong foundation of empathy, service, and dedication. Today New Hope honors our major donors, who share those same values, with the Leuthart – McKean – Williams Society. To you we say thanks as you have provided the foundation that allows New Hope to continue to pursue its mission to provide services responsive to individual needs.

PHILANTHROPIST \$100,000 Plus

Edwina and Arthur Anderegg James Graham Brown Foundation HEME, Inc. John and Penny Neace New Hope Services Employees The Paul Ogle Foundation, Inc. WHAS Crusade for Children

FOUNDER \$50,000 - \$100,000

James A. Bosley The Gheens Foundation PNC Foundation United Way of Scott Co. Walmart Foundation

GOOD SAMARITAN \$25,000 - \$50,000

Ashley Furniture Industries, Inc. Horseshoe Foundation of Floyd Co. Geo. Pfau's Sons Company, Inc. PNC Bank Linda S. Lynn

BENEF ACTOR

\$10,000 - \$25,000

Applegate and Fifer Alan Applegate Neace Lukens Insurance Walter T. and Hazel Bales Foundation John E. Broady Estate of Charles Coffey The C.E. and S. Foundation **Community Foundation of Southern Indiana** Robert G. and Tammy Courtney Patrick J. Daily Hilliard-Lyons **Robert Lynn Company Koetter Construction** Bonnie Long MAC Construction & Excavating McCauley Nicolas & Company Meijer, Inc. Morgan Family Fund New Washington State Bank **Regions Insurance** Charles E. Reisert, Jr. * Scott County Community Foundation State of Indiana Donald B. Thompson We Care Ralph Wilson WMPI Radio Max 7immerman

AMBASSADOR

\$5,000 - \$10,000 America Place **Blue Sky Foundation** Bowles Mattress Co. Centra Credit Union Anonymous William R. Davis * 1st Harrison Bank David & Beckye Fleming **Gannett Foundation GCH** International General Foods Gordon Gutmann, MD Greater North Clark Health Foundation Jody Kitch L. Thorn Co. LBM Construction Co. Jack Leuthart * Jay C Food Store David Lewis MainSource Bank Chet Michell Neace Lukens Charitable Foundation Mary and George Schlosser Penn Station Pepsi Americas **QRS** Recycling **Ronald McDonald House Charities** Brad Walker Walnut Ridge Nursery **Zoeller Company**

* Deceased



ACHIEVING HOPE CAPITAL CAMPAIGN

Achieving HOPE is a 3-year, \$1 million effort to support New Hope's mission, make necessary capital improvements, strengthen it financially for the long term, and pursue future goals. As of spring 2015 we have raised more than \$875,000 toward the goal.

2014 DONORS

Our sincere thanks to all who made this past year a success. Your contributions in support of our mission helped New Hope reach new heights in the quality of services provided. Without your generosity it would not be possible for us to continue toward realization of our vision of "A quality life for all in our community."

\$100,000 and Up

James Graham Brown Foundation The Paul Ogle Foundation

\$25,000 to \$49,999

John Neace The Gheens Foundation PNC Foundation Linda S. Lynn

\$10,000 to \$24,999

Arthur and Edwina Anderegg Max Zimmerman New Washington State Bank Morgan Family Fund

\$5,000 to \$9,999

GCH International Centra Credit Union MainSource Bank LBM Construction QRS Recycling

\$2,000 to \$4,999

George (Mike) Rhodes Carl W. Hafele Penny Neace Padgett Inc. David Blankenbeker Zoeller Company BAM Investment Haldun Turgay Bill Beach WHAS Crusade for Children Belle Event Raffle Newburg Ventures James Carson

\$500 to \$1,999

James and Beverly Padgett Brad Walker United Way of Bartholomew County Nancy and Joe Reschar Regions Insurance Terry Rogers Jeffersonville Rotary Club Scott County Kids First Falls City Brewing Company **Caldwell Tanks** First Kentucky Trust **TSI** Paving Assured Neace Lukens Insurance Agency Marine Industries Corporation **Talon Logistics Services Applegate Fifer & Pulliam** Shepherd Insurance **Cluckers Restaurants** Michell Timperman Ritz Architects April Goebel David Lewis Aspire, Inc. **Community Foundation of Southern Indiana** Kiwanis Club of Scottsburg Wilton J. Aebersold Alan Applegate Jayne Labes William and Kathy Yancey Sharon Edwards Mills, Biggs, Haire & Reisert MAC Construction & Excavating Ned and Sue Pfau **Roger Maynard** VeriCORP **COS/Better Quality Business Systems** Alan Jones Mountjoy Chilton Medley Trinity United Methodist Church



Achieving HOPE Celebration Cruise a Huge Success!

In October we participated in the Festival of Riverboats for the Belle of Louisville centennial celebration. We reserved the 2nd deck on the Belle of Cincinnati, where more than 200 donors, friends and guests enjoyed a dinner cruise and fun live auction. The event was a celebration of our successful \$1 million Achieving HOPE Campaign, which is nearing completion.

Our thanks to everyone who helped make the evening memorable, with special thanks to Corporate Sponsors **Neace Ventures, New Washington State Bank, QRS Recycling**, and **LBM Construction Co.**, to our 14 **Table Sponsors**, and to auctioneer **Doug Harritt**.

To all the guests who came and bid so enthusiastically, and those who donated auction items, raffle items and other support, our thanks as well. In all, the evening raised \$38,600 (net) that directly benefited the families we serve. We are grateful for such generous community support.

Under \$500

Edward C. Cooper Dr. and Mrs. Richard Lookatch Hiram Elv III Amy & Bryan Eyrich, Tony & Maryanne Bergandi, and Tom Bergandi & Sandy Ringer Marty Chalfant Elite Heating & A/C Kevin Connelly **Donald Allen** Marc McCormick Matt Roberts **Kiwanis of Historic New Albany** Todd Moore John Grannan **Neovia** Logistics Idemitsu Lubricants America James M. Hammond III Barbara Campbell Jeffrey Giese **Arney Peters** S. Joe DeHaven Paul Huliba Elmer Hoehn Tom Kelly Mary Helen Peter Nancy Davis Steven Morris James Kidwell **Ronald Grooms** Todd Crawford Barbara Amy Vicky Kent Haire IntegrityHR, Inc. Barbara Mulac Chris and Lisa Bottorff Vicki and Dale Sawin Mrs. Cleo E. Yeager **Dennis Thomas** John Thornton Tad Adams Georgina Allen Jasmine Reed Pam Shelton Heuser Hardware

Phyllis and Charles Garmon Marilyn and Paul Willcox Thomas King Velma May Jacobi Earl and Loray Washer Marilyn Brewer James and Nannette Schmitt Glen L. Bonsett Janet Schreiber Jo Ann Dome Mr. and Mrs. Harry W. Lee, Jr Todd DeWeese Mary Gatton **Robert Waiz** Kenton Wooden Robert and Toni Henderson Karen Jenkins JoAnn Leuthart Jeff A. Williams Steve Resch Jeanie Diemer Jane Ballard **Rick Flliott Dinah Smith** Mary Frances Kernen **Aaron Tiemever** Mike Troncin Tom Garoutte James Hood John Patrick Click, DDS Mary Ann Reed **Eileen Richards**

IN-KIND DONATIONS

Belterra Casino Resort Bristol Bar & Grille Champions Pointe Golf Club Endris Jewelers French Lick Resort Harritt Group Inc. Jayne Labes John and Penny Neace Tom and Wendy Schifano Tom James Company Valley View Golf Club Yudofsky Furriers

IN HONOR OF

Edward N. Amy, Jr. Barbara Amy

George (Buzz) Coleman James Carson

Jesse James Giese Jeffrey Giese

David Lewis Ned and Sue Pfau

Sandi Webster Glen Bonsett

IN MEMORY OF

Mary Jane Daniel

Todd DeWeese Jeanie Diemer Rick Elliott Mary B. Gatton James Hood Karen S. Jenkins Mary Frances Kernen Mary Ann Reed Steve Resch

William R. Davis

Nancy Davis John Patrick Click, DDS Dinah Smith

Frances Cory Hoehn Elmer Hoehn

Dr. Paul Wilton Jo Ann Dome



Donations are from 7/1/13 through 12/31/14 (18 months)

New Hope Services has made every effort to correctly acknowledge every donor. If we have made an error or missed someone, please contact the Development Office at 812-288-8248 ext. 120.

"My sister was at New Hope from 1978 until 2013; she passed away at age 63. ACES was a godsend for her and for us. She wouldn't know what to do with herself if she couldn't go and work on the various activities and be with her friends. She wouldn't miss a day! The staff always treated Mary Ann with respect and responded immediately if we needed anything at all.

The Respite program was also great for us, because caring for someone with developmental disabilities 24/7 can be incredibly rewarding but challenging. Through Respite we were able to occasionally take a break and focus on other things that needed to be done. " – Beth Rudwell

2014 EMPLOYEE DONORS

Through the years New Hope has been served by devoted, hardworking, and caring employees. Each year employees are given an opportunity to support New Hope's mission through the Count Me In employee campaign. We appreciate all employees for their good work and dedication, and we recognize below those that gave financially to support our mission. For everything they do to support New Hope and our clients we say, "Thank you."

Elizabeth A Adams Julio D Anthony Holly Armstrong Sandra K Arrington Cheryl E Ashby Dana J Avolio David C Benningfield Melissa K Biehl Danielle S Blair James A Bosley John Broady Marsha A Brown Annette M Brown Tonya Bruce Melissa A Brunton Brenda C Bush Amy R Byers Patricia L Campbell **Rebecca S Campbell** Staci L Campton Mary Jo Carrico **Crystal L Casillas** Shanae T Cherry Cara E Chumley Rachel L Churchill Rebecca J Colbert Linda Cooper **Bethany L Cooper** John T Dillman Marjorie A Elliott **Caress D Fullenkamp** Rhonda Gividen Meara W Grannan Pamela Gumbel Sheila R Haffner Greg F Harl **Trinity Heathcock R** Hensley Alisha Hollan Jennifer K Hougland

Dana Hublar **Tracy Hutton** Susan J Jamison Wallace E Jeffries III Kara D Johnson David A Keck Kenneth F Keller **Douglas H Kidwell** Jody M Kitch Joy E Klein **Daniel R Lentz** Rebekah Lewellen **Tiffany A Lichlyter** Bonnie Long Tiffany K Lowe **Connie Martin** Theresa A Mathews Tammy L Mathis Carla M Mattingly Noemi B McBride Jean A McCartin Mary Jane McGarvey Tara N Meachum Rebecca L Mills Ashley N Morgan **Robert A Neafus** Douglas Neal, Sr **Amber Nichols Tiffany Nichols** Melissa S Olsen Angie C Olson **Kristal A Peacock** Rhonda K Pflum Jenna Plasse Bonnie K Pollock **Cynthia Porter** Leah Pruett Sheila Richey Melissa A Ricketts Susan M Riecker

Jean Robbins Marla J Roberts Jefferson B Ross Jenna M Scott Jessica A Siscel Michelle Smith Celeste A Smuskiewicz Maureen W Staicer Darlene C Stevens Jacquelyn M Strickland April Stutsman Michael L Taylor Amanda M Townsell Kimberly Tungate Klarinda J Tutterow John Watkins Ashley Wells Tonya G Wetzel Bruce A White Rondesia C Whitlow Kari M Wright Patricia A Yense-Woosley Dianna L Yingst



Mission: Provide services responsive to individual needs. Vision: A quality life for all in our community.



New Hope Corporate Office & Senior Center 725 Wall Street Jeffersonville, IN 47130 (812) 288-8248



New Hope Commons Child & Family Services HopeCare Clinic 1302 Wall Street Jeffersonville, IN 47130 (812) 288-4304



Kids Place Child, Family, and Adult Services 1642 West McClain Ave. Scottsburg, IN 47170 (812) 752-4892

New To You Thrift Store Charlestown, IN

Healthy Families

Clark County Fayette County Jackson County Jefferson County Rush County Scotty County Union County

WIC

Bartholomew County Clark County Jackson County Jefferson County Jennings County Scott County

Housing

Clinton, IN Elwood, IN Jeffersonville, IN Scottsburg, IN

SENIOR MANAGEMENT

James Bosley
President and CEO

Jody Kitch Executive Vice President and COO

John Broady Senior Vice President and CFO

Bonnie Long Senior Vice President and CAO

Meara Grannan Director of Child & Family Services

Tonya Wetzel Director of Adult Services

Melissa Olsen Controller

Jean Robbins Director of WIC

Kim Tungate *Executive Assistant*



ACCREDITATIONS AND CERTIFICATIONS

- Commission on Accreditation of Rehabilitation Facilities (CARE)
- National Association for the Education
 of Young Children (NAEYC)
- Healthy Families America
- Better Business Bureau
- ISO 9001 2008



New Lives, New Futures, New Hope

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